

Dear Dan,

I want to take this opportunity to thank you for your wonderful help in getting my laptop running smoothly again. Here's a testimonial that you can use however you would like.

I had been having difficulty with my new laptop ever since I got it almost a year ago. The CD drive would only work sporadically. After many calls to the manufacturer they finally had sent me a new CD drive, which never really worked perfectly either. But then my laptop started locking up VERY frequently and I was afraid of losing all my data. Fortunately, I met Dan, the Computer Guy, and he took my worries away. He advised me on a good external hard drive to purchase. Then he came to my office and made sure that it was actually copying all the necessary files in case I ever needed to do a reinstall. (the software from the hard drive company wasn't accomplishing that). He thoroughly checked my laptop and determined that I needed a new motherboard. It was probably defective from the start which actually caused all my CD problems. He talked with the manufacturer for me and arranged for them to come and do the complete transfer of the motherboard. If you've ever had to call tech support and try to talk computer-talk with them, you know what a blessing this was! Dan stopped back at my office afterwards to make sure that everything was working properly. Dan is so knowledgeable, easy to work with, and offers a quick turn-around that I would recommend his services to anyone with any kind of computer. Dan -- you're my Computer Guy from now on.

Thanks
Joy Cotton
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