

## Testimonial for Lee Petersen and the UPS Store

"I'm an FCC-licensed amateur radio operator also commonly referred to as a "ham radio operator". My main HF radio developed a problem and I had to send it to Michigan for repair. No ham radio operator EVER wants to see their main radio leave the "shack" for repair. It's like sending a pet away, only darkness exists while the radio is away, moderate depression sets in, you get my point...

At any rate, I was speaking with the technician who thankfully fixed my radio over the phone and he said, "I don't know where you learned to pack items for shipping, but this is fantastic. I normally throw away the packing materials a radio arrives in and repack myself. In your case, I'm simply going to tape everything back up. This will also get your radio back to you sooner because I don't have to make time to repack and ship." I, of course, let him know that the UPS store in Middleton, WI assembled the package for shipping and that I can barely handle packing a lunch.

I will only use the services of Lee Petersen at the UPS Store in Middleton for shipping valuable items from this point forward. I'll also tell my amateur radio friends in the community about my experience as well."

Thanks, Lee!

-Dan Lautenschleger

Madison's Computer Guy, LLC